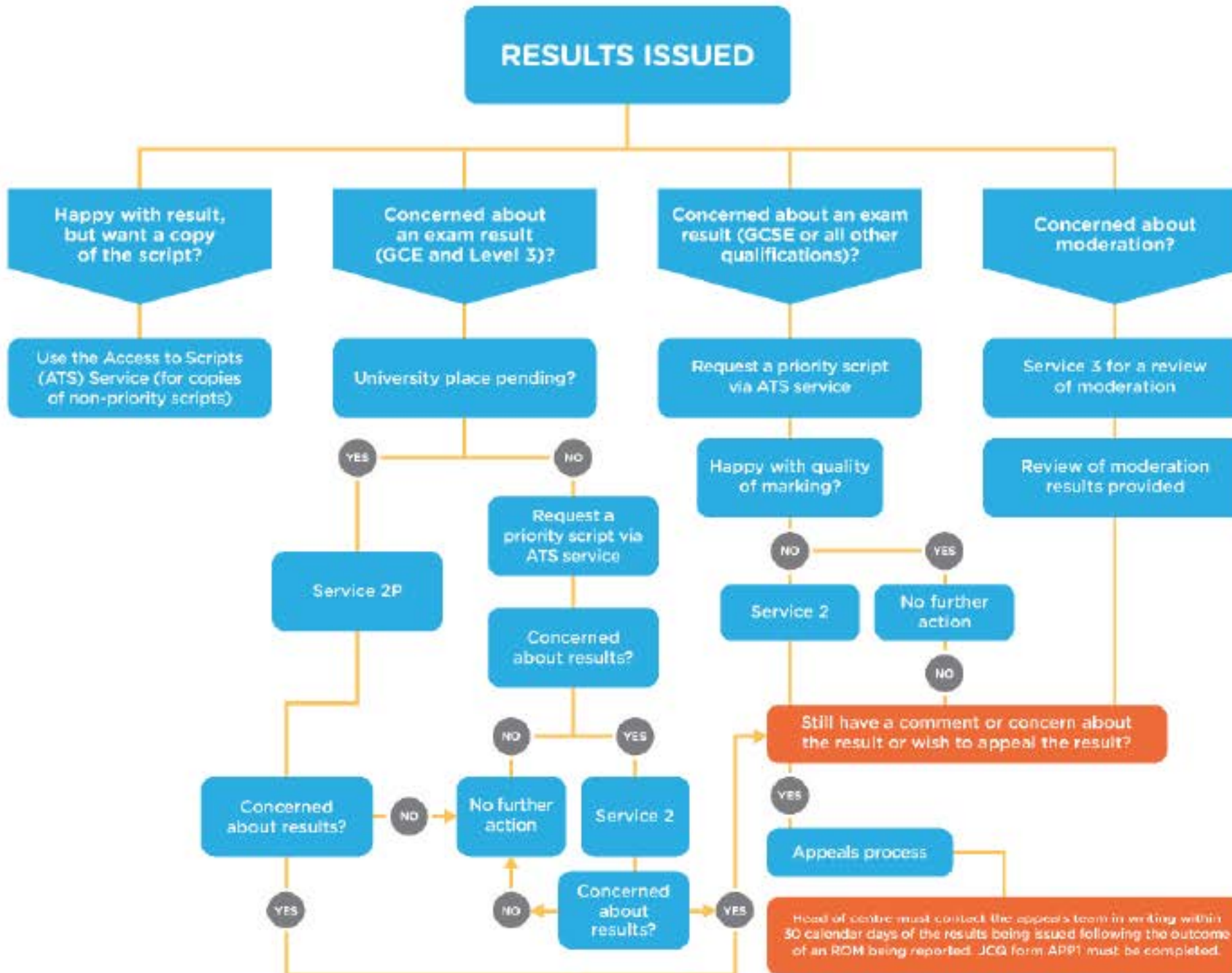# WJEC POST RESULTS SERVICES

wjec cbac

Following the publication of results for each examination series, WJEC offers a range of post-results services relating to Review of Marking (ROM) and access to examination scripts.

Here's a quick guide to help you select the right service:

RESULTS ISSUED

Happy with result, but want a copy of the script?
→ Use the Access to Scripts (ATS) Service (for copies of non-priority scripts)

Concerned about an exam result (GCE and Level 3)?
→ University place pending?
- YES → Service 2P
- NO → Request a priority script via ATS service → Concerned about results?
  - NO → No further action
  - YES → Service 2

Concerned about results?
- NO → No further action
- YES → Service 2

Concerned about an exam result (GCSE or all other qualifications)?
→ Request a priority script via ATS service → Happy with quality of marking?
- NO → Service 2
- YES → No further action → NO → Still have a comment or concern about the result or wish to appeal the result?
  - YES → Appeals process

Concerned about moderation?
→ Service 3 for a review of moderation → Review of moderation results provided

Still have a comment or concern about the result or wish to appeal the result?
- YES → Appeals process

Head of centre must contact the appeals team in writing within 30 calendar days of the results being issued following the outcome of an ROM being reported. JCQ form APP1 must be completed.

OUR SERVICES EXPLAINED

ROM Service 1 (clerical re-check)

A re-check of all clerical procedures leading to the issue of a result.

ROM Service 2 (includes clerical re-check)
Post-results review of marking

A review of the original marking to ensure that the agreed mark scheme has been applied correctly.

ROM Service 2P (includes clerical re-check)
Post-results priority review of marking (GCE and Level 3 only)

A priority review of the original marking to ensure that the agreed mark scheme has been applied correctly.

ROM Service 3
Post-results review of Moderation (not available for individual candidates)

A review of the original moderation to ensure adjusted marks have been applied consistently with the agreed mark scheme.

Access To Script (ATS)
Priority scripts requested prior to an ROM

Non priority for teaching and learning purposes returned after ROM deadline.