



# Nether Stowe School

Be Respectful. Be Ambitious. Be Resilient.

19<sup>th</sup> December 2023

## Safeguarding Information

Dear parent or carer,

Nether Stowe School understands the potential challenges and concerns that students and families may face during the Christmas holiday. Whilst school is closed, there is support available for your child or you, throughout the holiday period within Staffordshire and Birmingham. If you have concerns about your child, please contact, or support your child, to contact one of the organisations below. Please be aware that school emails and phone calls are not monitored during the two weeks.

### ***Children at risk of harm***

If you have concerns that your child (or any family member) is in danger or at risk of significant harm, call the police on 999 immediately.

### **Staffordshire Children's Advice and Support (SCAS)**

If you are concerned about a child at any time please visit the SSCB website <https://staffsscb.org.uk>

or call Staffordshire Childrens Advise and Support Services below.

Staffordshire Children's Advice and Support (SCAS)

0300 111 8007

8.30am – 5.00pm Monday to Thursday

8.30am- 4.30pm Friday

Non-emergency – call Staffordshire Police on 101

### **Birmingham Childrens Trust: Childrens Advice and Support Service (CASS) contact details**

Monday to Thursday: 8:45am to 5:15pm

Friday: 8:45am to 4:15pm

Telephone: 0121 303 1888

Headteacher: Mr G Langston-Jones  
Nether Stowe School  
St Chad's Road  
Lichfield  
WS13 7NB  
01543 216 443

[www.netherstowe.com](http://www.netherstowe.com)  
email: [office@netherstowe.com](mailto:office@netherstowe.com)  
Twitter: @netherstowe





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CASS emergency out-of-hours

Telephone: 0121 675 4806

Childline (24/7): 0800 1111 ([www.childline.org.uk](http://www.childline.org.uk))

NSPCC (Mon – Fri 8am – 10pm; weekends 9am – 6pm): 0808 800 5000

## **Mental Health Support**

**NHS urgent mental health service** (24/7): 0808 196 3002 and 111 ([www.nhs.uk/every-mind-matters/urgent-support/](http://www.nhs.uk/every-mind-matters/urgent-support/))

**The Mix** – support for under 25s: 0808 808 4994 ([www.themix.org.uk/mental-health](http://www.themix.org.uk/mental-health))

**Papyrus suicide prevention** (9am – midnight) 0800 068 4141 or text 07860 039967([www.papyrus-uk.org](http://www.papyrus-uk.org))

**Samaritans** (24/7): 116 123 ([www.samaritans.org/how-we-can-help/contact-samaritan/](http://www.samaritans.org/how-we-can-help/contact-samaritan/))

**YoungMinds** - Shout (24/7 text messaging) Text YM to 85258 ([www.youngminds.org.uk](http://www.youngminds.org.uk))

**Sandbox** (weekdays 10am – 6pm): 07360 539736 (<https://sandbox.mindler.co.uk/>)

## ***Domestic Abuse and Domestic Violence***

**Refuge** (domestic abuse helpline – 24/7): 0808 2000 247

**Women's Aid**: Tel: 03003305959 [www.staffordshirewomensaid.org/get-help/local-support-near-you/](http://www.staffordshirewomensaid.org/get-help/local-support-near-you/)

## ***Financial Challenges and family wellbeing***

**Trussells Trust Food Banks**: ([www.trusselltrust.org/get-help/find-a-foodbank/](http://www.trusselltrust.org/get-help/find-a-foodbank/))

**Family Action**: Tel: 0808 802 6666 Text: 07537 404 282

Email: [familyline@family-action.org.uk](mailto:familyline@family-action.org.uk)[www.family-action.org.uk/what-we-do/children-families/familyline/](http://www.family-action.org.uk/what-we-do/children-families/familyline/)

Opening times: Monday to Friday, 9am to 9pm

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Christmas opening times: FamilyLine will close at 6pm on Christmas Eve and remain closed on Christmas Day, Boxing Day and New Years Day – however the crisis text service will be available during these times and any other time we are closed.

## My Child Online

ATLP want to ensure that children are safe online during the Christmas holidays, please use these below:

**NSPCC online Support:** [www.nspcc.org.uk/keeping-children-safe/online-safety/](http://www.nspcc.org.uk/keeping-children-safe/online-safety/)

**CEOP-** reporting harmful activity online to policing agencies <https://www.ceop.police.uk/Safety-Centre/>

Think You know: [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)

**Online Matters:** [www.internetmatters.org](http://www.internetmatters.org)

Yours faithfully,

Miss E Evans,  
**Designated Safeguarding Lead (DSL) and Attendance Lead**

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